



**Steven Whittaker**  
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## The Steven Whittaker Team

### **Don Shirie: Loan Manager (800) 790-3317 x 2329**

Don is the person to call if I am not available and you need information about your clients loan program. 19 years in the real estate industry as a loan manager and branch manager. Don currently reviews and pre-qualifies all prospective clients and helps determine the loan structure that best fits your client and their ultimate scenario.

### **Lani Blausen: Senior Loan Processor (800) 790-3317 x 1260**

Lani is the person to contact if I am not available and you have questions about items we have asked your client to provide in order to satisfy loan conditions. 17 years experience in processing, underwriting, funding, and escrow. She will be in touch with your client throughout the loan process. With a background in underwriting, Lani is a master trouble-shooter and problem solver. She consistently monitors the progress of each file to ensure a smooth process.

### **Ericka Dimon: Loan & Marketing Coordinator (800) 790-3317 x 2530**

One of Ericka's top priorities is to ensure exceptional customer service to our clients and business partners. She will stay in touch with you and your client during the process. 11 years experience in the mortgage industry. Ericka will keep you informed on items needed to satisfy your clients loan and provide you with status reports on a regular basis. Ericka is also responsible for sending out our Rate Watch Reports and client communications. She will keep you up to date on any and all opportunities that cross my desk.

*I know that my team can offer the best service possible to benefit our clients. By utilizing the team approach, there is always someone available to meet your needs. Our business has been built by referral, one happy client at a time!*

